

# PAYMENTS PRIVACY POLICY

## PROTECTING THE PRIVACY OF YOUR FINANCIAL INFORMATION IS IMPORTANT TO US.

We want to be open and transparent about how your personal information is collected and used.

### WHAT KINDS OF INFORMATION DO WE COLLECT?

**BlockLab ltd** only receives limited personal information from you – specifically, your card numbers and other payment method information, and information which is required to obtain for anti-money laundering purposes ("Personal Information").

We may need to contact you to obtain additional identification information for anti-money laundering purposes, including where you use our services to make payments above certain thresholds in any one calendar year. This may include asking for a copy of your ID. We will only do this when we are obliged to by law or told to do so by a regulator.

### HOW DO WE USE THIS INFORMATION?

We use your Personal Information to help you make payments on the **ambermining.com** website and platform, for anti-money laundering and other regulatory purposes, and for fraud prevention.

### HOW IS THIS INFORMATION SHARED?

We may need to share your Personal Information under certain circumstances: so we can offer you the best service possible, to run our business, or to comply with legal and regulatory obligations and legal requests.

This sharing of data will happen for specific reasons:

- ♣ to process your payment
- ♣ for maintenance of your payment account
- ♣ to provide customer support
- ♣ to detect, prevent, or otherwise address anti-money laundering, fraud, security, or technical issues, or to protect ourselves, you and others

### HOW DO WE KEEP YOUR PERSONAL INFORMATION SECURE?

We take appropriate security measures to protect against unauthorised access and unauthorised changes, sharing, or destruction of your Personal Information. These security measures include internal reviews of our data collection, storage and processing practices, and security measures, as well as physical and technical security measures to guard against unauthorised access to systems where we store personal data. For example, your credit card number will be stored in an encrypted form.

### HOW LONG DO WE KEEP YOUR INFORMATION?

We will only keep your Personal Information for as long as we need it to provide our payment services to you or to comply with our legal and regulatory obligations. Information we receive about you may be accessed, processed and retained for an extended period of time when it is the subject of litigation, a regulatory or legal request or obligation, governmental investigation, or investigations concerning possible violations of our terms or policies, or otherwise to prevent harm.

### HOW WILL WE NOTIFY YOU OF CHANGES TO THIS POLICY?

This privacy policy may change from time to time. We'll post any policy changes on the Payments Privacy Policy Page, and if the changes are significant, we will notify you.

## **SHIPPING POLICY**

Thank you for visiting and shopping at **ambermining.com**. Following are the terms and conditions that constitute our Shipping Policy.

### **SHIPMENT PROCESSING TIME**

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

### **SHIPMENT CONFIRMATION & ORDER TRACKING**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

### **CUSTOMS, DUTIES AND TAXES**

**Ambermining.com** is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

### **DAMAGES**

**Ambermining.com** is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

### **INTERNATIONAL SHIPPING POLICY**

We currently do not ship to the U.S.